



GRIEVANCE REDRESSAL FORUM, BHAWANIPATNA

PLOT No. 283, PURUNAPADA, BHAWANIPATNA
KALAHANDI- 766001, TEL/FAX: - 06670 - 230012
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BENCH:

ER. ANIL KUMAR PATRA (PRESIDENT),
SRI KAMALA KANTA PATTNAIK (MEMBER (FINANCE))

Memo No. GRF/BPT/Order/ 1068⁹ Dated, the 13.05.2025

Quorum: Er. Anil Kumar Patra - President
Sri Kamala Kanta Pattnaik - Member (Finance)
Sri Bhairaba Naik - Co-Opted Member

1	Case No.	Complaint Case No. 237/2023																										
2	Complainant/s	Name & Address Sri Govind Prasad Sahu, Prop. M/S SKGG Hotel (Pvt) Ltd. Regd Office: At-Duarsuni Hill Town, Po-Bhawanipatna, Ps-Bhawanipatna, Dist.-Kalahandi.	Consumer No 9030-0000-0074	Contact No. 90403-50293																								
3	Respondent/s	Name Sri Manas Ranjan Mati, EE, KEED, Bhawanipatna, TPWODL.	Division Kalahandi East Electrical Division, TPWODL																									
4	Date of Application																											
5	In the matter of-	<table><tr><td>1. Agreement/Termination</td><td>2. Billing Disputes</td><td>✓</td></tr><tr><td>3. Classification/Reclassification of Consumers</td><td>4. Contract Demand / Connected Load</td><td></td></tr><tr><td>5. Disconnection / Reconnection of Supply</td><td>6. Installation of Equipment & apparatus of Consumer</td><td></td></tr><tr><td>7. Interruptions</td><td>8. Metering</td><td></td></tr><tr><td>9. New Connection</td><td>10. Quality of Supply & GSOP</td><td></td></tr><tr><td>11. Security Deposit / Interest</td><td>12. Shifting of Service Connection & equipment's</td><td></td></tr><tr><td>13. Transfer of Consumer Ownership</td><td>14. Voltage Fluctuations</td><td></td></tr><tr><td colspan="3">15. Others (Specify) -</td></tr></table>			1. Agreement/Termination	2. Billing Disputes	✓	3. Classification/Reclassification of Consumers	4. Contract Demand / Connected Load		5. Disconnection / Reconnection of Supply	6. Installation of Equipment & apparatus of Consumer		7. Interruptions	8. Metering		9. New Connection	10. Quality of Supply & GSOP		11. Security Deposit / Interest	12. Shifting of Service Connection & equipment's		13. Transfer of Consumer Ownership	14. Voltage Fluctuations		15. Others (Specify) -		
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6	Section(s) of Electricity Act, 2003 involved																											
7	OERC Regulation(s) with Clauses	<table><tr><td>1. OERC Distribution (Conditions of Supply) Code, 2019; Clause(s) 155</td></tr><tr><td>2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004; Clause</td></tr><tr><td>3. OERC Conduct of Business) Regulations, 2004; Clause</td></tr><tr><td>4. Odisha Grid Code (OGC) Regulation, 2006; Clause</td></tr><tr><td>5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004; Clause</td></tr><tr><td>6. Others</td></tr></table>			1. OERC Distribution (Conditions of Supply) Code, 2019; Clause(s) 155	2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004; Clause	3. OERC Conduct of Business) Regulations, 2004; Clause	4. Odisha Grid Code (OGC) Regulation, 2006; Clause	5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004; Clause	6. Others																		
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8	Date(s) of Hearing	21.04.2025																										
9	Date of Order	13.05.2025																										
10	Order in favour of	Complainant	✓	Respondent Others																								
11	Details of Compensation awarded, if any	Nil																										

CO- OPTED MEMBER

MEMBER (Fin.)

PRESIDENT

PRESIDENT
GRF, Bhawanipatna

MEMBER FIN
GRF, Bhawanipatna

PRESIDENT
GRF, Bhawanipatna



Place of Hearing: GRF Office, Bhawanipatna

Appeared:

1. **For the Complainant** – Sri Govind Prasad Sahu, Prop. M/S SKGG Hotel (Pvt) Ltd. Regd Office: At-Duarsuni Hill Town, Po-Bhawanipatna, Ps-Bhawanipatna, Dist.-Kalahandi.
2. **For the Respondent** – Sri Manas Ranjan Mati, EE, KEED, Bhawanipatna, TPWODL.

Complaint Case No. 237/2023

Sri GovindnPrasad Sahu,
Prop. M/S SKGG Hotel (Pvt) Ltd. Regd Office:
At-Duarsuni Hill Town,
Po-Bhawanipatna,
Ps-Bhawanipatna,
Dist.-Kalahandi.

Con. No.9030-0000-0074

COMPLAINANT

Sri Manas Ranjan Mati,
EE, KEED, Bhawanipatna,
TPWODL.

-Versus-

OPPOSITE PARTY

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The matter being adjourned to facilitate respondent for submission of a calculation on the DPS charged on the withdrawal amount and existing over present claim against the complainant. Accordingly, the respondent has submitted the same under intimation to the complainant. Upon notice to appear before this forum on dt.07.05.2025 both the parties submitted their respective version. It appears from the version of the respondent that in case the case of complainant is considered by this forum the DPS charged on withdrawn amount will come to Rs.75,443.14 levied over earlier withdrawn amount of Rs.3,47,665.77. Besides this the respondent has also submitted the details of the consumer as on today including meter condition and billing abstract.

In response the complainant has also intimated this forum in writing that he is satisfied with the revision already made and also with the present proposed revision of DPS and as such requested for disposal of this case vide his version dt.08.05.2025.

Upon consideration of the matter in hand this forum is of opinion that while revising the bills earlier in compliance to the order dtd. 22.04.2024 of this forum passed in this case, the proportionate DPS should have been withdrawn. When there is no payable demand, then the claim of DPS thereon is not justified. However, it is felt that due to no specific direction on DPS such an omission has occasioned on the part of the respondent.




So, to ascertain the matter specifically this forum had directed the respondent to calculate the DPS claimed on the withdrawn amount. Now when the respondent has submitted the same and the complainant has expressed his satisfaction over the same there exist no more dispute between the parties. So, taking into account the submission by both the parties this case needs to be disposed of with the submission of a report to Hon'ble OERC, Bhubaneswar.

ORDER
13.05.2025

The re-casted statement on DPS is accepted, accordingly the respondent is directed to act upon the same and revise the EC bills within one month of this order i.e., from receipt of this order. The complainant at the same time is to clear the outstanding (if any) after the same without any delay.

The case is disposed of accordingly.


B. NAIK
Co-Opted Member
Co-Opted Member
GRF, Bhawanipatna


K.K. PATTNAIK
MEMBER (Fin.)
MEMBER FIN
GRF, Bhawanipatna


A.K. PATRA
PRESIDENT
PRESIDENT
GRF, Bhawanipatna

CC to: -

1. Hon'ble Odisha Electricity Regulatory Commission, Bidyut Niyamak Bhawan, Plot No. 4, Sailashree Vihar, Bhubaneswar-751021 in compliance to order dt.08.04.2025 in Case no.109 of 2024.
2. Sri Govind Prasad Sahu, Prop. M/s. SKGG Hotel (Pvt) Ltd, Regd Office: At: Duarsuni Hill Town, Po: Bhawanipatna, Dist-Kalahandi, Pin-766001.
3. EE, KEED, Bhawanipatna, TPWODL.
4. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."